COMMUNITY RESPONDER HOW-TO

1. RECEIVE ALERT

Receive the alert either through text or email. Open the alert by clicking the link and going to the RAN webpage.

2. RESPOND TO ALERT

If you can help, respond to the alert by typing your response into the RAN webpage. If you have questions about the alert, ask them on the RAN webpage.

3. DELIVER RESOURCE

Deliver the item(s) to the address listed in the alert. See the delivery info by clicking on the alert link on the RAN webpage.

4. CAN'T HELP?

Don't worry about it! Ignore the alert and one of our other responders will meet the need.

RECEIVE | **RESPOND** | **DELIVER** | **SUPPORT**

FREQUENTLY ASKED QUESTIONS

Q: How do I know if the need has been met?

A: You will receive a message notifying you once the need has been met.

Q: Do I have to respond to the alert or can I just deliver the item?

A: Please respond to the alert so we know it has been filled.

Q: Can I send a text back to the alert?

A: No, responses are only accepted through the RAN webpage.

Q: Who can I contact if I have a question?

A: Email info@15thNight.org.

15TH NIGHT